



# PRACTICE NEWSLETTER

SPRING 2019

## TAYPORT SURGERY—CHANGE TO OPENING HOURS



From Monday 3rd June 2019, our Tayport opening hours will change to Monday to Friday 08:00–12:00 each day. The provision of our extended hours will also change from our Newport practice to our Tayport Practice with appointments being available every Monday morning, from Tayport starting at 07:30.

In line with other practices throughout Scotland which are experiencing challenges with both GP recruitment and securing locum cover, we have had to take this difficult decision in order to maintain a safe and sustainable service to our patients who are based in the Tayport area. However, we would like to reassure our patients that there will be no reduction in the number of GP appointments at our Tayport site and that a full GP service will continue to be provided each weekday between the hours of 08:00 – 18:00 at our Newport site for all of our registered patients.

We are fully aware of the challenges faced by our Tayport patients regarding the current travel options available to them and are hopeful that the local community council, and local elected councillors, may be able to assist further with this matter.

Transport options from Tayport to Newport can be found on our practice website by visiting [www.tayviewmp.org.uk](http://www.tayviewmp.org.uk)

## STAFF CHANGES / NEWS

### STAFF NEWS



Dr Gilmour currently remains on maternity leave until November 2019 with Dr Bowman providing cover up to June 2019.

Dr MacKintosh will be retiring, following 28 years of dedicated service to the practice, on 27/09/2019. Dr MacKintosh will be missed by a large number of patients and staff and we wish him well for his retirement.

The practice is currently advertising for a GP to replace Dr MacKintosh and we will update our patients, via our practice website, once a replacement has been confirmed.

Practice Nurse Rufolo has now commenced maternity leave with Practice Nurse McKinnon assisting us during this period. Practice Nurse McKinnon has a wealth of nursing experience and will work alongside Practice Nurse McGlashan.



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### Special points of interest:

- The practice will be closed on the following dates:
- Friday 19th April
- Monday 22nd April
- Friday 6th May
- NHS 24 will be providing cover during these periods and can be contacted on 111 should you require medical assistance.



“ I really needed the appointment that you didn't turn up to...

**GP appointment?  
Can't make it?  
Don't need it?**

**CANCEL IT!**

## DID NOT ATTEND & APPOINTMENT FIGURES

During the period 01/12/18–28/02/2019, we had **236 appointments** made by patients who failed to turn up or cancel their appointment. It is essential that you contact the practice to cancel any appointments that you no longer require in order that your appointment can be provided to another patient. Patients who repeatedly fail to cancel or attend their appointments will be removed from our practice list.

We provided the following appointments during 01/12/18–28/02/2019:

	DECEMBER	JANUARY	FEBRUARY
GP APPOINTMENTS	1786	2144	1961
TELEPHONE CONSULTATIONS	273	249	279
HOME VISITS	90	135	90

## PRACTICE PHARMACIST

Did you know that the practice has a pharmacist provided by NHS Fife. Leigh Gerrard and Sarah Lawson work at the practice every Tuesday and Thursday. If you have any questions regarding your current medication, or any other pharmacy related questions, one of our pharmacists would be happy to assist in answering those questions. Please ask a member of the reception team to arrange a telephone consultation for you with a pharmacist.



**ASK A PHARMACIST**

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