

TAYVIEW NEWS

June 2010

www.tayviewmp.org.uk

PRACTICE NEWS

Dr Neil Macintosh continues to make good progress and hopes to return to work in August.

APPOINTMENT SYSTEM

From 1 June 2010 the appointment system is changing. 2/3 of appointments will be pre bookable up to 4 weeks in advance. There will only be one type of pre bookable appointment. 1/3 of appointments will be bookable on the day from 8am – these appointments are for urgent problems. Patients who genuinely need to be seen urgently on the day will always be seen but if your problem is not urgent you will be offered an appointment at a later time. Evening appointments will continue to be offered on either a Monday or a Tuesday as we do now. Appointments are available with the practice nurse from 8.15am – 5.00pm during the week.

We can offer telephone advice from either a doctor or practice nurse. If you think this would be suitable then please ask the receptionist for a telephone appointment. It can be hard to predict the demand for each site every day so it may mean that you will be offered an appointment at the surgery that is not your nearest one. If you are able to attend either surgery this will help us greatly in providing the quickest access for you. Please ask at reception for further details on the changes.

HAPPY APPLE

Sun Safe Code -Take Care Not to Burn

- **Cover Up** - t-shirt, hat, sunglasses
- **Seek shade** between the hours of 11am and 3 pm
- **Apply high factor** of sun protection cream generously
- **Protect children**

The Health Visitors will be happy to give you further information on staying safe in the sun

NEBULISERS / PRACTICE EQUIPMENT

From time to time the practice lends equipment to patients. Can we please ask that this is returned to the practice when you have finished with it. If you have a practice nebuliser can you please return it to us as soon as possible so as we may give it to another patient. Thank you for your co operation in this matter.

RESULTS

Test results can take up to 10 days to be reported back to the practice. Please do not contact the practice for your results before that time has passed. Doctor will contact you if further treatment is required.

HEALTH PROMOTION

We intend to promote various topics including information on sun awareness, information for carers, Gingerbread providing support for lone parents and we will have displays on both sites.

Editor: The Practice Manager